



Community News

October 2022



Security Updates!

Beginning on November 1, 2022 - We will have a new Security Company for the community: Freeman Security Services!

With the new company, they are able to begin using a more automated system in order to help with better security and better check-in processes due to their use of their software system!

With the new security team and software, there will be a few changes and updates during the transition. Below are what changes will be effective as of November 1st so you can share with your guests and vendors as well as a few reminders of current policies in place!



Valid Driver's License Required for Entry

As of November 1, 2022: All guests and vendors **MUST** have a **VALID** driver's license to gain access to the community.

If a driver's license is not valid, you will not be able to be granted access to the community.



Security Email

Security Contact Information:

Email: calabayguardhouse@gmail.com

Phone: 863-353-2684



Restricted Access Form

If you wish to have your home on the Restricted Access List, you are **REQUIRED** to fill out the form and return to Security and Highland Community Management.

If you decide to be on Restricted Access, **YOU MUST** contact security **BEFORE** a guest will be visiting to add them to your approved list. If you do not contact security prior, security **WILL NOT** call you for approval and the guest will be denied.

[Click Here for Restricted Access Form](#)



Rental Guest Form

To help your short-term rental guests to have a smooth and quick check-in at security, please look to send the Rental Guest Access Form in the link below. These will need to be sent to Security who will keep these on file to expedite your guest's check in!

[Click Here for Rental Guest Access Form](#)

[Visit HOA Website](#)



863-940-2863

j.conklin@hcmanagement.org

www.hcmanagement.org