

Calabog Parc at Tower Lake
Homeowners Association, Inc.

Social Media and Email Code of Conduct

Pursuant to Florida Statute 720 an approved protocol for official correspondence related to HOA business and issues are stated. The Association may adopt written rules governing the proper procedures with respect to social media use so long as it follows Florida Statutes.

Accordingly, the Board of Directors for the Homeowners Association adopts the following rules:

1. Homeowners are to utilize the official HOA website to review all official Board news and official documents for the HOA.
2. Homeowners are to address all HOA concerns by mail or email to the official address/email addresses of the HOA if the homeowner requires a response and resolution to their concerns.
3. The Board and management company do not monitor social media sites to address problems or complaints.
4. Board members do not respond to complaints or problems posted on social media sites but can direct the homeowner to contact the management company and the board directly with such issues.
5. Board members cannot discuss or share any internal related matters via social media or through direct email with any homeowner.
6. Board members cannot identify themselves "as a board member" on social media as this would give the impression that they are there to represent the board.